



VERSION 3.1.2.7

interTRAX[®] suite of solutions

for ACCOUNTABILITY and INCIDENT COMMAND

Salamander Technologies is excited to announce the new version 3.1.2.7 of the **interTRAX[®] suite!** This best-of-class suite of solutions offers a complete line of tools for resource management including products for **IDENTIFICATION**, **INCIDENT** and **INTEROPERABILITY**.

interTRAX[®] suite of solutions



IDENTIFICATION

- > **resourceMGR**[™]
- > **resourceMGR express**[™]
- > **resourceMGR web**[™]
- > **rapidTAG**[™]
- > **rapidTAG evac**[™]
- > **IDdesigner**[™]



INCIDENT

- > **COMMAND**[™]
- > **MOBILE**[™]
- > **MOBILE PIV**[™]
- > **MOBILE express**[™]
- > **manual ACCOUNTABILITY**[™]



INTEROPERABILITY

- > **interTRAX[®] exchange**
- > **interTRAX[®] PIV manager**
- > **interTRAX[®] monitor**
- > **interTRAX[®] reports**

NEW FEATURES

Several enhancements have been made that cover all interTRAX suite[®] products, including:

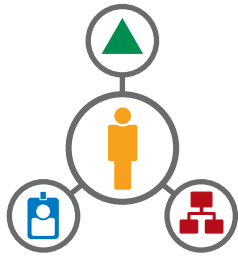
Smart Card enhancements – Salamander Technologies completed RFID support in all applications allowing personnel, equipment, patients and assignments to be encoded to RFID.

-- Output personnel, equipment, patients, and assignments to RFID Smart Card or PDF417 barcode.

-- Read personnel, equipment, patient, and assignment from RFID Smart Card or PDF417 barcode into appropriate applications.

-- Encode a batch set of items easily with improved Smart Card user instructions.

-- New version of driver's license parser, which includes support for Hawaii's new format. Updates have also been made to the following: AL, CA, DE, GA, IA, MA, TX, WI, WA, WY.



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NEW FEATURES (cont'd.)

resourceMGR™

- Enabled the ability to delete personnel.
- Added the ability to save filter, column, and column order selections within each tab (personnel, equipment, assignments and organization).
- Enhanced the print form to remember and default to the last-selected output type and design.
- Created a new field in the personnel detail record, allowing the user to specify a driver's license state independent of the address state.
- Enhanced import to offer a more refined XML-based process where the application users can:
 - Perform several imports consecutively.
 - Update existing records.
 - Restrict import to only certain types of records (equipment, personnel, qualifications, or assignments).
- Added new export, which allows users to share or merge information between copies of resourceMGR™ or third parties.

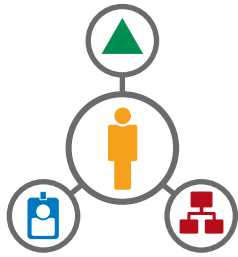
Other features:

- Output data based on logged-in user (security).
- Utilize XML format for maximum portability.
- Output images to JPG format for easy sharing and distribution.
- Output complete database or independent information such as: personnel, equipment, qualifications, or assignments.

- Enhanced control of security settings.
 - Speed security group setup with Select All/Deselect All option by column in group permissions.
 - Speed user permission setup with group level memory as organizations are added to user.
 - Removed 'Web login' from user security options when not configured for Web.

resourceMGR web™

- Added ability to:
 - Create and manage equipment including qualifications and printing.
 - Create and manage assignments including printing.
 - Run reports on personnel, equipment, or assignments then print/export the report to Word, PDF, or Excel.
 - Print multiple records at the same time (batch printing).
 - Encode personnel, equipment, or assignments to a Smart Card.



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NEW FEATURES (cont'd.)

MOBILE™

The MOBILE application has been enhanced to support Windows Mobile 2003 through Windows Mobile 6.5. Additionally, the user interface has been updated to include:

- Removal of tab interface. The view has been simplified to one list for both medical and ICS incidents. Roster has been moved to a separate window available through the menu.
- Auto scroll implementation to ensure the user can see an input field when the virtual keyboard is open. The keyboard will no longer cover the input field in focus.
- Enhanced synchronization settings:
 - Adjustable time-out (in seconds) to prevent lengthy synchronization in a weak signal network.
 - New synchronization handling and form, which communicate progress to the application user.
- Enhanced, simplified roster:
 - Adding a company no longer 'converts' from equipment or assignment tag.
 - Enhanced behavior allows easy Select All/Deselect all when adding to an incident.
- Updated ICS functionality:
 - Updated processing to increase speed.
 - Ability to key-in new assignments without leaving the main ICS view. Assignment drop-down now accepts user input.
 - Ability to key-in new assignments within the item detail view. Assignment drop-down listed when viewing details now accepts user input.
- Ability to quickly add a company on the fly. Add one or several ad-hoc companies easily during an incident by scanning/reading personnel and equipment tags or by selecting existing records from the database.
- Enhanced company menu to clearly differentiate roster companies from ad-hoc companies.

-- Enhance Mobile EMS functionality, which includes:

- Removal of Medical vs. Transport incident toggle. Allows the user to move between features without starting a new incident.
- Enhanced patient detail form, which allows manual entry in the Assignment, EMS Transport, Origin, and Destination fields.
- Relaxed transport form which now only requires ID, Assignment and Triage level.

COMMAND™

- Enhanced template, which includes the ability to export ICS structure and resources (personnel, equipment, and companies).
- New F12 hotkey which automatically triggers the chart zoom to 'fit to page'.

MOBILE express™

- Modified ICS timer to display in the format hours:minutes:seconds (hh:mm:ss)



HARDWARE AND OPERATING SYSTEM REQUIREMENTS FOR interTRAX v. 3.1.2.7

In order to ensure optimal performance from the Salamander Technologies interTRAX[®] suite of solutions, it is highly recommended that these guidelines are followed.

OPERATING SYSTEMS:

- Windows XP SP3 (x86)
- Windows 7 Home Premium or above (x86 or x64)
- * Windows 7 Installers support both 32-bit (x86) and 64-bit (x64) processor architectures. Windows XP installers are limited to 32-bit processor architectures.

Minimum System Requirements	COMMAND [™]	interTRAX [®] reports	rapidTAG [™] / rapidTAG evac [™]	resourceMGR [™]	MOBILE express [™]
Processor	1.4 GHz	1.4 GHz	1 GHz	PIII Compatible (2GHz min)	2 GHz
RAM	2 GB	2 GB	2 GB	2 GB	2GB
Graphic Memory	128 MB	128 MB	128 MB	128 MB	256 MB
Video Card	DirectX 9.0	DirectX 9.0	DirectX 9.0	DirectX 9.0	Direct 3D 9/10/11 class
Screen Resolution	800 x 600	800 x 600	800 x 600	1024 x 768	1024 x 768
Free Hard Disk Space	8 GB	8 GB	1GB	8 GB	8 GB
DVD DRIVE	Yes	Yes	Yes	Yes	Yes
USB Ports	3	1	3	1	2
Internet Information	Windows XP SP3 - IIS Windows 7 - IIS 7.5		–		–

A DVD drive, as appropriate, is required for installation from disc.

OTHER SOFTWARE REQUIREMENTS:

COMMAND	interTRAX reports	rapidTAG	resourceMGR
- Microsoft SQL Server 2008 R2 Express Edition	- Microsoft SQL Server 2008 R2 Express Edition	- Microsoft SQL Server 2008 Compact Edition 3.5 SP2	- Microsoft SQL Server 2008 Express Edition SP2
- .NET Framework 4.0	- .NET Framework 4.0	- .NET Framework 4.0	- .NET Framework 4.0
- Adobe Acrobat Reader	- Internet Information Services (IIS)		
- Internet Information Services (IIS)			

Interoperability of Suite components:

In order to achieve maximum performance with COMMAND and interTRAX reports, interTRAX reports should be loaded on a separate, back office computer and COMMAND should be loaded on a separate, field use computer.

It is possible to load rapidTAG and rapidTAG evac onto the same computer. Loading either rapidTAG or rapidTAG evac onto a computer with COMMAND is possible but unadvised and is not consistent with Salamander Technologies best practices.

ADDITIONAL INFORMATION

It is important that the processor speed should be the fastest required by any piece of the interTRAX suite software being installed. Additionally, the RAM required should be the sum of all the RAM requirements for each piece of software that will be installed on a computer. Likewise, the free hard disk space required for a successful installation should also be the sum of all the required hard disk space for all of the software being installed on any single computer. Performance may be a major issue (e.g., memory swapping) if attempting to run products concurrently.

HOW TO UPGRADE

This product can be installed over any version 3.0.0-3.1.1 installation, but any earlier version will need to be uninstalled before installing 3.1.2.7. Note: Windows 7 Home Basic has been removed from the supported O/S list.

All customers who have an active TRAXsupport subscription agreement are entitled to receive the equivalent v.3.1.2.7 interTRAX® software. To make arrangements to receive this new version, contact your local Salamander Technologies sales person or Salamander's Technical Support Department at 877.430.5577. To install the new version on your existing equipment, you have two options: (1) Our technical support team will assist you over the telephone on a no-charge basis; (2) A price quote will be provided to come on-site and complete the upgrade for you.

Salamander Technologies Products Address and Meet the Following Standards

- Homeland Security Presidential Directive-5: Management of Domestic Incidents; Homeland Security Directive 8: National Preparedness; Homeland Security Presidential Directive 12: Policy for a Common Identification Standard for Federal Employees and Contractors; Homeland Security Presidential Directive 24: Biometrics for Identification and Screening to Enhance National Security; Homeland Security Act of 2002 (Public Law 107-296); the Real ID Act of 2005 (Public Law 109-13); the Pass ID Act of 2009 (S.1261) and the Privacy Act (5 U.S.C. 552a).
- FIPS 201 Standards are supported: PIV and PIV-I, Military CAC, Transportation Workers TWIC, FEMA FIPS, Colorado FRAC (CoFRAC) and others.
- Commercial Off the Shelf (COTS) products COMMAND, MOBLE, RapidTAG, RapidTAG evac, ResourceMGR and InterTRAX exchange support and reinforce the National Incident Management System (NIMS) standards of operation and resource typing. Additionally the Field Services installation and training services and courses are based in the training and support of that NIMS directive.
- COTS solutions provide the customer with the adopted standards in resource typing, implementation and operation.

National Fire Protection Agency (NFPA)

- (NFPA) 1026: COTS provide direct support of the accountability, position description and resource management guidelines.
- (NFPA) 1500, 1561: COTS and Best Practices provide direct support for safety and accountability guidelines.
- (NFPA) 1851: COTS solutions of Command, Mobile, and assetTRAX provide the user with the ability to meet and exceed the guidelines set forth in the standard.
- (NFPA) 1561: Standard on Emergency Services Incident Management System.

American Association of Motor Vehicle Administrators (AAMVA)

- (AAMVA) DL/ID-2000 standard for data strip and military barcodes use; and American National Standards Institute (ANSI) 1-1996 and 284-1997 standards for health industry barcodes and health care identification cards.
- RapidTAG and Mobile EMS provide direct support and decoding of driver licenses built to the AAMVA standards. In addition the solutions support the use of credit card, and Military ID (CAC) barcodes.

RFID

- The Salamander Technologies Inc. best practices RFID technology follows the International Organization for Standardization (ISO) 15693 and 14443 standards. This includes the NXP MiFare Desfire® EV1/D40 and HID iClass cards.



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interTRAX® suite is protected by U.S. Patent No. 5,596,652; 5,793,882; 5,573,278; 6,761,312; 7,191,934